

Appendix H1 – Emails between Assistant Director, Waste Services and Cllr Molik
(redacted to remove third party personal data)

Kumi.I am going through my emails and I will send you some that I believe show Coun Molik from the beginning wanted to spin the 4 day week collections as a failure.

Regards

Michael

I will just pass them on to you by email.

Regards

Michael

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From: Molik, Bablin (Cllr) <Bablin.Molik@cardiff.gov.uk>
Sent: Sunday, March 7, 2021 7:19:10 PM
To: Wakelam, Matthew <MWakelam@cardiff.gov.uk>
Cc: Michael, Michael (Cllr) <Michael.Michael@cardiff.gov.uk>
Subject: Re: 4 day working collections update - Friday

Matthew,

I know 2 properties on Beatty Avenue (24 & her neighbour) both on priority list due to their disability have not had their green bags collected.

I had few others contact any say the black bins had not been collected, but they didn't provide specific address as it was a widespread issue across the ward.

We have been dealing with pandemic for a year. We know people will be unwell or isolating & so a full program of back up support should have been in place in workforce Planning? I work as a CEO of a third sector organisation providing health & social care services, even I made such plans. It is shocking that our bin collection program has been so disruptive for so many months now & we are still saying because of pandemic these problems are occurring on year on. Provisions & plans need to improve, residents don't want to hear excuses any more.

Can you tell why if during the pandemic the collection have been so difficult to manage did we move to a 4 day program? Why bring such a change if we're struggling anyway? Sorry but I have begun to lose faith in our environmental directive and management. It has got to improve.

One other thing, residents have attempted to report missed collection but couldn't. The app wasn't allowing them. Could you explain why? One event called at 3.45pm and was told to call after 4pm (as 4pm was deadline on Friday). Of course she tried after 4pm but couldn't get any answer, why?

I would appreciate your honest responses & action in addressing concerns.

Cllr Bablin Molik

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From: Wakelam, Matthew <MWakelam@cardiff.gov.uk>
Sent: Sunday, March 7, 2021 9:13:06 AM
To: Molik, Bablin (Cllr) <Bablin.Molik@cardiff.gov.uk>; Kelloway, Kathryn (Cllr) <Kathryn.Kelloway@cardiff.gov.uk>; Hopkins, Robert (Cllr) <Robert.Hopkins2@cardiff.gov.uk>; Walker, David (Cllr) <DWalker@cardiff.gov.uk>; Jenkins, Shaun (Cllr) <Shaun.Jenkins@cardiff.gov.uk>; Lancaster, John (Cllr) <John.Lancaster@cardiff.gov.uk>; Melbourne, Sian-Elin (Cllr) <Sian-Elin.Melbourne@cardiff.gov.uk>; Parkhill, Thomas (Cllr) <Tom.Parkhill@cardiff.gov.uk>; Robson, Adrian (Cllr) <ARobson@cardiff.gov.uk>; Cowan, Jayne (Cllr) <JCowan@cardiff.gov.uk>; Owen, Oliver (Cllr) <Oliver.Owen@cardiff.gov.uk>; Morgan, Linda (Cllr) <Linda.Morgan@cardiff.gov.uk>; Jones-Pritchard, Michael (Cllr) <Michael.JonesPritchard@cardiff.gov.uk>; Phillips, Michael (Cllr) <Michael.J.Phillips@cardiff.gov.uk>; Rees, Mia (Cllr) <Mia.Rees@cardiff.gov.uk>; Berman, Rodney (Cllr) <Rodney.Berman@cardiff.gov.uk>; Boyle, Joe (Cllr) <Joe.Boyle@cardiff.gov.uk>; Ali, Asghar (Cllr) <Asghar.Ali@cardiff.gov.uk>
Subject: Re: 4 day working collections update - Friday

Bablin,

Can you confirm which streets have not been cleared as I have had no messages from other Councillors with regards the list I provided. I am attempting to be upfront with all Local Members with regards information and I can only support your concerns if I know details.

The changes in waste are probably the biggest since we became containerised and rolled out wheelie bins. The 4 day working is just the frame of a number of significant changes to collections including ensuring an efficient and effective collection service for Cardiff. The service would never hide behind a pandemic but

when drivers are unable to work due to Covid we are not able to simply replace, a bit like a doctor or nurse in a hospital.

If you can let me know any details for you concerns I will ensure the team addresses the missed streets.

Thanks

Matt

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From: Molik, Bablin (Cllr) <Bablin.Molik@cardiff.gov.uk>
Sent: Saturday, March 6, 2021 10:24:58 PM
To: Wakelam, Matthew <MWakelam@cardiff.gov.uk>; Kelloway, Kathryn (Cllr) <Kathryn.Kelloway@cardiff.gov.uk>; Hopkins, Robert (Cllr) <Robert.Hopkins2@cardiff.gov.uk>; Walker, David (Cllr) <DWalker@cardiff.gov.uk>; Jenkins, Shaun (Cllr) <Shaun.Jenkins@cardiff.gov.uk>; Lancaster, John (Cllr) <John.Lancaster@cardiff.gov.uk>; Melbourne, Sian-Elin (Cllr) <Sian-Elin.Melbourne@cardiff.gov.uk>; Parkhill, Thomas (Cllr) <Tom.Parkhill@cardiff.gov.uk>; Robson, Adrian (Cllr) <ARobson@cardiff.gov.uk>; Cowan, Jayne (Cllr) <JCowan@cardiff.gov.uk>; Owen, Oliver (Cllr) <Oliver.Owen@cardiff.gov.uk>; Morgan, Linda (Cllr) <Linda.Morgan@cardiff.gov.uk>; Jones-Pritchard, Michael (Cllr) <Michael.JonesPritchard@cardiff.gov.uk>; Phillips, Michael (Cllr) <Michael.J.Phillips@cardiff.gov.uk>; Rees, Mia (Cllr) <Mia.Rees@cardiff.gov.uk>; Berman, Rodney (Cllr) <Rodney.Berman@cardiff.gov.uk>; Boyle, Joe (Cllr) <Joe.Boyle@cardiff.gov.uk>; Ali, Asghar (Cllr) <Asghar.Ali@cardiff.gov.uk>
Subject: RE: 4 day working collections update - Friday

Matthew,

I am yet again having to do a reply all to this message. The concerns are widespread in the ward of Cyncoed. You state that green bags which were not collected yesterday we collected today, well I know that is not true, as some resident bags are still out. With regards the black bins, having realised it wasn't collected yesterday I brought mine back in and I am sure many others did the same (fear of being fined for leaving it out beyond 4pm Friday).

Despite all effort the waste collection teams are still failing to meet basic level of service. Pandemic can not be used as an excuse (as Cllr Michael Michael, stated in response to my question in January council). What is going wrong? I think we all need a clear answer to be able to respond to our residents who have for a very long time put up with a shambolic service. Be honest and tell us why is

the department still failing to provide a basic level of service? Was changing to 4 day service wise in a city like Cardiff during pandemic? How much longer do we need to put up with this?

Cllr (Dr) Bablin Molik

Liberal Democrats Councillor for Cyncoed & Lakeside

07779975394

Bablin.Molik@cardiff.gov.uk



@BablinMolik

C

From: Wakelam, Matthew <MWakelam@cardiff.gov.uk>

Sent: 06 March 2021 19:15

To: Molik, Bablin (Cllr) <Bablin.Molik@cardiff.gov.uk>; Kelloway, Kathryn (Cllr) <Kathryn.Kelloway@cardiff.gov.uk>; Hopkins, Robert (Cllr) <Robert.Hopkins2@cardiff.gov.uk>; Walker, David (Cllr) <DWalker@cardiff.gov.uk>; Jenkins, Shaun (Cllr) <Shaun.Jenkins@cardiff.gov.uk>; Lancaster, John (Cllr) <John.Lancaster@cardiff.gov.uk>; Melbourne, Sian-Elin (Cllr) <Sian-Elin.Melbourne@cardiff.gov.uk>; Parkhill, Thomas (Cllr) <Tom.Parkhill@cardiff.gov.uk>; Robson, Adrian (Cllr) <ARobson@cardiff.gov.uk>; Cowan, Jayne (Cllr) <JCowan@cardiff.gov.uk>; Owen, Oliver (Cllr) <Oliver.Owen@cardiff.gov.uk>; Morgan, Linda (Cllr) <Linda.Morgan@cardiff.gov.uk>; Jones-Pritchard, Michael (Cllr) <Michael.JonesPritchard@cardiff.gov.uk>; Phillips, Michael (Cllr) <Michael.J.Phillips@cardiff.gov.uk>; Rees, Mia (Cllr) <Mia.Rees@cardiff.gov.uk>; Berman, Rodney (Cllr) <Rodney.Berman@cardiff.gov.uk>; Boyle, Joe (Cllr) <Joe.Boyle@cardiff.gov.uk>; Ali, Asghar (Cllr) <Asghar.Ali@cardiff.gov.uk>

Subject: RE: 4 day working collections update - Friday

Members,

Apologies, you will have just received an e-mail I sent this morning that unfortunately was stuck in my outbox.

The teams have worked hard today and cleared all recycling and a good amount residual (black waste). As stated in my e-mail food will be cleared Monday.

We have a team working tomorrow and they will continue to clear the residual (black waste).

I will keep you informed of where we are after the work undertaken tomorrow.

All waste will be cleared by Monday morning.

Thanks

Matt

Matt Wakelam

Cyfarwyddwr Cynorthwyol Strydlun / Assistant Director Street Scene
Cynllunio, Trafnidiaeth a'r Amgylchedd / Planning, Transport and Environment
Cyngor Caerdydd / Cardiff Council

E-bost/Email: mwakelam@caerdydd.gov.uk / mwakelam@cardiff.gov.uk

Ffôn/Tel: 02922 330106

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Room 305, County Hall, Atlantic Wharf CARDIFF CF10 4UW



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The Council welcomes correspondence in English or Welsh and we will ensure that we communicate with you in the language of your choice, whether that's English, Welsh or in Bilingual format as long as we know which you prefer. Please contact 029 22 330106 / mwakelam@caerdydd.gov.uk to register your language choice. If we do not receive your language choice, we will continue to correspond with you in accordance with current procedure. Corresponding in Welsh will not lead to any delay.

From: Wakelam, Matthew

Sent: 05 March 2021 21:29

To: Molik, Bablin (Cllr) <Bablin.Molik@cardiff.gov.uk>; Kelloway, Kathryn (Cllr) <Kathryn.Kelloway@cardiff.gov.uk>; Hopkins, Robert (Cllr) <Robert.Hopkins2@cardiff.gov.uk>; Walker, David (Cllr) <DWalker@cardiff.gov.uk>; Jenkins, Shaun (Cllr) <Shaun.Jenkins@cardiff.gov.uk>; Lancaster, John (Cllr) <John.Lancaster@cardiff.gov.uk>; Melbourne, Sian-Elin (Cllr) <Sian-Elin.Melbourne@cardiff.gov.uk>; Parkhill, Thomas (Cllr) <Tom.Parkhill@cardiff.gov.uk>; Robson, Adrian (Cllr) <ARobson@cardiff.gov.uk>; Cowan, Jayne (Cllr) <JCowan@cardiff.gov.uk>; Owen, Oliver (Cllr) <Oliver.Owen@cardiff.gov.uk>; Morgan, Linda (Cllr) <Linda.Morgan@cardiff.gov.uk>; Jones-Pritchard, Michael (Cllr) <Michael.JonesPritchard@cardiff.gov.uk>; Phillips, Michael (Cllr)

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Subject: 4 day working collections update - Friday

Members,

I can confirm the 4 day working roll-out is going well and improvements have been made in relation to the weekly collections of food and recycling compared to last Friday. We have contingency working until 10pm tonight as well as tomorrow.

There will be a need to complete some collections tomorrow with our contingency. As the crews become more familiar with the rounds and working the longer hours we will see improvements in completing the work allocated. If we feel the workload is too much we will be adjusting rounds as we move forward. This is the first week they have undertaken these residual rounds.

Attached shows the limited outstanding streets. Please note the tabs for the waste stream.

- Residual (black bin) waste – Cyncoed, Lisvane, Llanishen, Rhiwbina, Whitchurch & Tongwynlais
- Recycling – Cyncoed, Llanishen, Rhiwbina, Whitchurch & Tongwynlais
- Food – Cyncoed, Llanishen, Penylan

The contingency tomorrow will concentrate on removing the food and recycling. They will drop onto the residual following clearing these streams.

I have shared the information to support any comments you receive. All waste should remain presented and the worst case scenario will be to clear the residual bins on Monday with our contingency.

I will keep you informed tomorrow so you are aware of the position.

Thank you for your ongoing support.

Matt

Matt Wakelam

Cyfarwyddwr Cynorthwyol Strydlun / Assistant Director Street Scene
Cynllunio, Trafnidiaeth a'r Amgylchedd / Planning, Transport and Environment
Cyngor Caerdydd / Cardiff Council

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